

Physical Gold & Silver Bullion Transaction Service FAQ for Clients

What is the Emirates NBD Physical Bullion Transaction Service?

Emirates NBD's Physical Bullion Transaction Service is a comprehensive new service designed to facilitate the acquisition, storage, and management of physical gold and silver bullion for our clients. Our clients can now benefit from a new, secure, and transparent platform specifically created to help diversify their investment portfolios and access the benefits of precious metal ownership.

What are the main features and benefits of this new service?

This service offers a wide range of transactions and solutions that have been crafted to meet the needs of our clients and the marketplace. They include:

- **Purchase of Physical Bullion:** Clients can access a variety of gold & silver bullion products at competitive, live market rates.
- **Secure Storage Solutions:** State-of-the-art vaulting facilities, available both domestically and internationally, will help to ensure our clients can safely buy, sell, and trade in gold, silver & precious metals.
- **Gold-Backed Financing Options:** Clients can explore diverse opportunities for gold loans and leasing, providing them with easy and trustworthy access to liquidity and capital.
- **Precious Metals REPO (Repurchase Agreements):** Emirates NBD will offer our clients' short-term liquidity solutions to help them utilize precious metals as collateral.
- **Gold Certificates:** Our clients can benefit from a convenient and secure method of owning gold without the need to take physical possession, offering ease of trading and collateralization.
- International Delivery: Facilitating the secure and efficient movement of bullion across international borders.
- Flexible Repurchase Terms: Providing tailored agreements for the repurchase of bullion holdings.
- Market-Based Gold and Silver Lease Rates: Offering competitive rates for leasing precious metals.
- **Customized Financing Solutions:** Developing bespoke financing arrangements to meet clients' specific needs.

What distinguishes Emirates NBD's Bullion Service from other platforms and other service providers? As the UAE's largest bank and one of the region's premier financial institutions, we will provide our clients with unique advantages over traditional bullion dealers. This means they can enjoy the security, transparency, and regulatory oversight that comes from working closely with a leading financial partner.

We're also able to provide a comprehensive suite of services under one roof, encompassing purchase, storage, financing, and certificate issuance, alongside continued engagement and support from a team of dedicated relationship managers.

How can we learn more and start using this service?

Clients can contact their respective Relationship Manager to discuss their specific needs and explore the potential benefits of the Emirates NBD's new Bullion Transaction Service. We're ready to provide personalized guidance and support to meet your clients' investment targets.