

Code of Business Conduct and Ethics

Emirates NBD Bank (P.J.S.C), India



Code of Business Conduct and Ethics

Emirates NBD Bank (P.J.S.C), India (the Bank) as an organization strives to foster a culture of honesty and accountability. Bank's commitment to the highest level of ethical conduct should be reflected in all of the Bank's business activities including, but not limited to, relationships with employees, customers, clients, suppliers, competitors, the government and the public, including our shareholders.

Compliance with Governmental Laws, Rules and Regulations

Employees are expected to comply with the laws and regulations applicable to them in their capacity as citizens or residents of a country and as employees of the Bank. Breaches of the applicable laws and regulations are punishable by appropriate disciplinary action. The Bank has zero tolerance towards unlawful and/or illegal practices. Employees are expected to record and maintain all transactions in accordance with the bank's policies and procedures and applicable laws and regulations.

Conflict of Interest

Employees should avoid situations or positions of conflict of interest which could interfere with their judgement with respect to carrying out their responsibilities on behalf of the Bank.

Confidentiality of Information

The employees shall ensure and take all reasonable measures to protect the confidentiality of nonpublic information about the Bank, its business, customers and other materially significant information obtained or created in connection with any activities with the Bank and to prevent the unauthorised disclosure of such information.

Speaking up/Whistle Blowing

Employees are encouraged to raise concerns in confidence regarding misconduct, malpractice, breaches of law, regulations, banks standards, fraud or other criminal acts and similar serious incidents which may pose a threat to the Bank's reputation and/or interests

Code of Conduct Policy

The Bank has a detailed policy on Code of Conduct and adhererence to same is expected from all employees.

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